

Consumer Product Safety, Risk Prevention & Regulatory Compliance

Helping clients with regulatory compliance & avoiding exposure



Consumer product regulatory compliance, warranty, or risk prevention issues arise when

- responding to Consumer Product Safety Commission inquiries and investigations
- achieving compliance with consumer product statutes and regulations
- managing reporting obligations and product recalls
- reviewing product warnings, labels, and warranty language

and our team is ready to help guide you to success.

Team of attorneys experienced in consumer product law

- Guided clients through product recalls and civil penalty investigations
- Conducted comprehensive product safety and regulatory compliance audits
- Prepared product safety and regulatory compliance plans
- Testified in 2016 before CPSC Commissioners on consumer product safety issues
- Experienced product liability litigators who anticipate issues and tackle disputes
- Innovative technical, engineering, and business backgrounds and perspectives

We advise consumer product manufacturers of all types and sizes

We provide solutions for consumer product manufacturers, retailers, importers, and distributors subject to the oversight and requirements of federal and international government regulatory agencies. We serve businesses with diverse needs, ranging from start-ups to Fortune 500 manufacturers. Some of the industries in which our clients operate include

- Outdoor power equipment
- Household appliances

Related Practice Areas

[Appellate Practice & Legal Strategies](#)

[E-Discovery - Encompass](#)

[E-Discovery & Information Governance](#)

[Intellectual Property](#)

[International](#)

[Products Liability - Consumer & Mechanical](#)

[White Collar Defense & Government Investigations](#)

Related Industries

[Consumer Products & Retail](#)

[Manufacturing](#)

[Technology](#)

- ATVs, UTVs, and recreational off-highway vehicles
- Children's products
- Windows and doors
- Power tools and hand tools
- Packaging and shipping products
- Mobile phone accessories
- Wi-Fi-enabled home automation

Our experienced Consumer Product Team understands the challenges your business faces

Our team members are adept at working with the individuals in your business who make things happen. We talk the talk of CEOs, in-house counsel, product managers, engineers, and marketers—all the areas that interact to promote the quality and safety of your consumer product. We have the skills to help you evaluate and achieve consumer product regulatory compliance.

Our lawyers will guide you through the pitfalls of the consumer product landscape

- **Compliance** – counseling large and small manufacturers on compliance with the Consumer Product Safety Act (CPSA), the Federal Hazardous Substances Act (FHSA), and the associated rules and regulations implemented by the CPSC
- **Protocols** – developing integrated internal compliance programs and conducting product compliance audits, including review of existing manufacturing processes and internal specifications to implement effective compliance programs
- **Reporting** – advising companies on product safety incident reporting responsibilities and evaluating obligations and deadlines to investigate and report various incidents pursuant to CPSA Section 15(b)
- **Investigations, disputes, litigation** – representing clients in CPSC civil penalty investigations and responding to Section 15(b) inquiries and investigations, FOIA requests, and requests for information related to product recalls
- **Consumer database reports** – advising about responses to Consumer Product Safety Incident Database reports involving product safety and disclosure of confidential and materially inaccurate information, including requests to correct, remove, or redact confidential or incorrect information through the Business Portal
- **Recalls** – assisting companies in management and implementation of corrective action plans for product recalls, including the CPSC's Fast Track Product Recall Program
- **Testing, certification, records** – counseling companies on product and component part testing and certification, and record management issues
- **Product literature and labeling** – evaluating product warranty language, warnings and labels, and user instructions, including compliance with FHSA and Poison Prevention Packaging Act (PPPA) labeling requirements

- **Foreign products** – advising international companies on domestic imports regarding CPSC’s expanded marketplace surveillance program and advising domestic companies on international product safety issues, including European CE markings and Health Canada regulatory issues
- **Communication** – assisting in developing robust legal, engineering, and business responses to product safety issues or CPSC investigations, managing product safety communication efforts to minimize penalties and reputational risks, and communicating with CPSC staff and interested persons, including distributors and suppliers
- **Training** – providing comprehensive compliance training; developing procedures to assist in-house counsel in the defense of future claims

Why Nelson Mullins?

- Experienced product liability litigators and counselors
- Recognized leaders among legal advocates for businesses and manufacturers
- Proven track record of success in CPSC recalls and civil penalty investigations
- Effective advocates before government agencies and in litigation
- Versatility regarding any type of consumer product
- Flexibility to understand and promote your business model

Experience

Following is a selected sampling of matters and is provided for informational purposes only. Past success does not indicate the likelihood of success in any future matter.

- Handled an intensive effort spanning several months to assist a client in responding to a CPSC “timeliness” investigation inquiry
- Counseled a client through the creation of comprehensive product safety and regulatory compliance policies as well as the creation of the corresponding training plan for both current and future employees
- Conducted a global audit including visits to manufacturing facilities, supplier facilities, and business units on three continents to advise client on product safety and regulatory compliance issues